

# 2017 | 2018 ANNUAL REPORT



FamilyTree

*Empowering Change. Transforming Lives.*

Lorem ipsum





# *The mission of Family Tree*

is to help people overcome child abuse, domestic violence and homelessness to become safe, strong and self-reliant.



# A Message from our Board Chair and CEO



At Family Tree our work centers on serving people, with the ambition of helping them overcome and end the inter-connected issues of child abuse, domestic violence and homelessness. This has

been our approach for more than 40 years: working to transform lives, families and the community.

To accomplish this, we require a solid financial foundation so Family Tree can evolve and flourish – a key organizational strategy.

**Protecting the agency's ability to be a strong and stable force for good is a necessity in helping people find strengths and to create lasting positive change in their lives.**

Financially, we ended the fiscal year very strong, contributing to growth in operating reserves and positioning us for intentional future investments into our mission and our team.

Significant earnings from the year's operations were invested into our team through one-time bonuses; above-market compensation increases; agency absorption of the majority of health cost increases; and improved retirement benefits. Our passionate employees make Family Tree powerful and effective, and these efforts must continue to be prioritized.

Notable programmatic accomplishments during the year include starting an evidence-based domestic violence prevention program in collaboration with area middle and high schools, and expanding our Community Family Resource Team's services in partnership with Jefferson County Human Services.

Continued voids between affordable housing supply and demand, combined with ever-present challenges the people we serve experience with obtaining employment that can meet basic needs, affect Family Tree and the entire metro Denver area. Two important projects designed to help reduce these public ills required meaningful time and energy: the First Judicial District Family Justice Center project, PorchLight; and GOALS (Generational Opportunities to Achieve Long-term Success), a collaborative two-generation program in Aurora. These programs will begin providing services to those in need in 2019.

To best serve the community, we must be focused on measurable program outcomes. While we strive to improve effectiveness, throughout this report you will find representative examples of the impact our programs have generated over the past year using our transformative approach.

On behalf of the passionate and dedicated team members and Board of Directors, we thank you for investing in and trusting Family Tree to empower change and transform lives throughout the metro Denver community.

Cynthia (Cindy) Cragg  
Board Chair

Scott Shields  
Chief Executive Officer



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\*Family Tree celebrates the life and generosity of Mary Ann, who leaves a legacy of philanthropy.



# “Thank you for saving our lives.”

**Liz and her son Sam had no choice but to leave their home in Idaho when it was no longer safe for them.** They traveled to Colorado with their U-Haul and cats, but without a job and nowhere to go.

Their plans kept falling through, so they stayed in motels. It was expensive, and Liz had to rely on friends and started selling plasma for cash. Once they were completely out of money, they pitched a tent in a friend’s backyard.

“I felt horrible and I thought, ‘what have I done to my kid?’” Liz remembers, “I would have done anything to get him a home. And then I came across Family Tree.”

Liz and Sam were connected with the Family Tree Homelessness Program, Treasure Trunk Community Thrift

and Education and Employment Program. Liz worked with her case manager to set and reach her goals.

Liz explains,

**“Once we had a roof over our heads, I felt the dark times were behind us. Sam started school and I got a job doing what I love, helping people.”**

The small family was able to go to the doctor, furnish their new home, and become safe, strong and self-reliant.

Sam shares, “I’m actually really proud of her. Now we’re trying to support each other instead of her just supporting me, because I love her. A lot.”

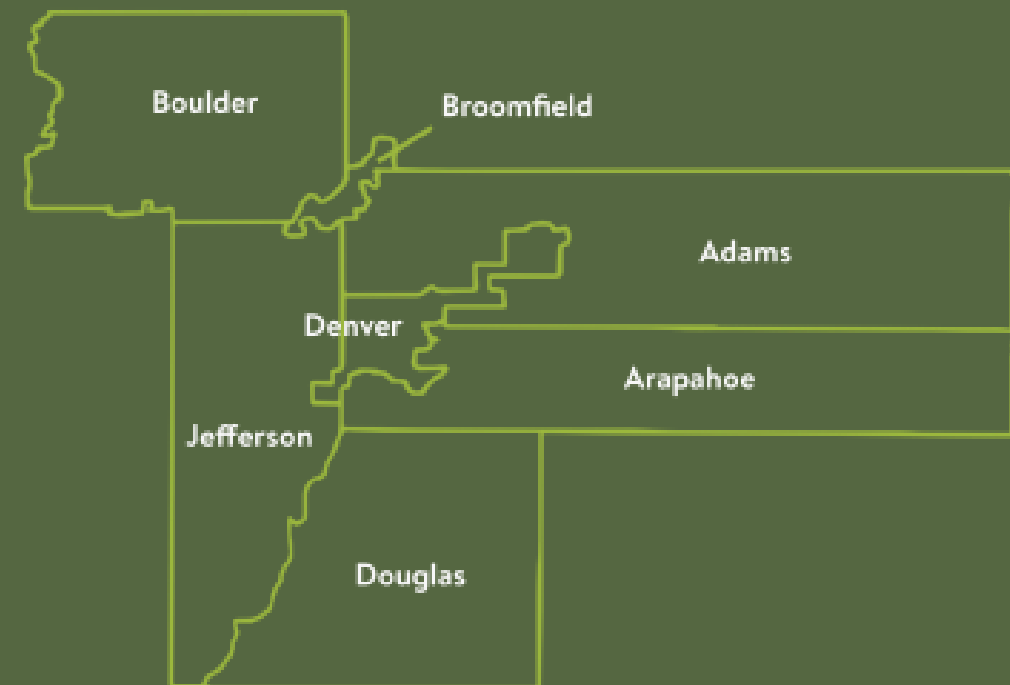


# Family Tree Programs

We are committed to addressing the interconnected issues of child abuse, domestic violence and homelessness.



For more than four decades, Family Tree has provided innovative, life-changing services designed to end child abuse, domestic abuse and homelessness. As the only organization in the Denver metro area working to address the interconnectedness among these challenges, Family Tree is changing how individuals, families and communities see, respond to and overcome them.



Family Tree serves all seven counties of the Denver metro area.

**8,133 PEOPLE SERVED**

with direct face-to-face services from 7/1/17 - 6/30/18



# Child & Youth Services

## COMMUNITY FAMILY RESOURCE TEAM (CFRT)

Provides in-home therapy and interventions to divert at-risk youth from future out-of-home placement and future involvement with the child welfare system.

**84**

CFRT  
families  
served

**100%**

of clinical CFRT clients  
were successfully diverted from further  
child welfare and court system involvement

## SAFECARE®

Provides home-based direct skills training for parents in the areas of parenting, child safety and child health.

**250**

SafeCare  
families  
served

**68%**

of SafeCare clients completed  
one or more SafeCare topics, demonstrating  
a significant increase in parenting knowledge

## KINSHIP PROGRAMS

Provides financial and supportive services and referrals essential for kinship families (children who are cared for by grandparents, relatives or other caretakers) who need short-term assistance to maintain stability and housing for the children in their care.

**253 KINSHIP FAMILIES**

received financial and supportive services to increase the  
stability of children in the home



# Domestic Violence Services

## ROOTS OF COURAGE (Formerly known as Women In Crisis)

Provides emergency residential shelter to keep survivors safe from domestic violence. Services include 24-hour crisis line, emergency shelter, safety planning, advocacy, health care and other supportive services.

## LEGAL ADVOCACY PROGRAM

Provides civil and criminal legal advocacy, crisis intervention and information to increase immediate and long-term safety for survivors of domestic violence, sexual assault and stalking.

## PARENTING TIME PROGRAM

Provides a safe environment for children to spend quality time with their non-residential parent through supervised visits, off-site visits and safe exchanges.

## DOMESTIC VIOLENCE OUTREACH PROGRAM

Provides individual support, safety planning and peer support to survivors of domestic violence. Also provides community workshops for adults.

16,720

crisis hotline calls

9,215

nights of shelter

384 court accompaniments

8,335 HOURS

of supervised parenting time

92%

Of clients increased their knowledge of safety strategies

94%

Of clients increased knowledge of community resources



# Housing & Family

## HOUSE OF HOPE

Provides residential and case management services to women and their children experiencing homelessness.

## HOMELESSNESS PROGRAM

Provides comprehensive support services to families, individuals and youth experiencing homelessness in an effort to help stabilize them through education and employment counseling, emergency financial assistance, housing navigation and placement and ancillary support as needed.

9,948  
nights of shelter

66% of families exiting  
House of Hope moved into safe  
and stable housing

80% of clients exiting the Homelessness Program  
*moved into safe and stable housing*

Stabilization Services



# Treasure Trunk

Family Tree Treasure Trunk is a special retail experience for both the general public and Family Tree clients. Donated goods directly support individuals and families in Family Tree programs preparing for a new start by providing essential items including clothing, household items, toys, tools and much more.

**Your generous support helped provide:**

**\$306,131**

in sales revenue

**\$34,944**

in client gift certificates redeemed

## Treasure Trunk Community Thrift Store



5892 W 44th Avenue  
Wheat Ridge, CO 80212

[www.thefamilytree.org](http://www.thefamilytree.org)

(303) 421-9205

Store Hours  
Monday-Friday: 10am-6pm  
Saturday: 10am-5pm  
Sunday: 12pm-5pm

*Community Thrift Store*



# Our Generous Volunteers

965

Individual volunteers

400

Group volunteers

25,596

Volunteer hours

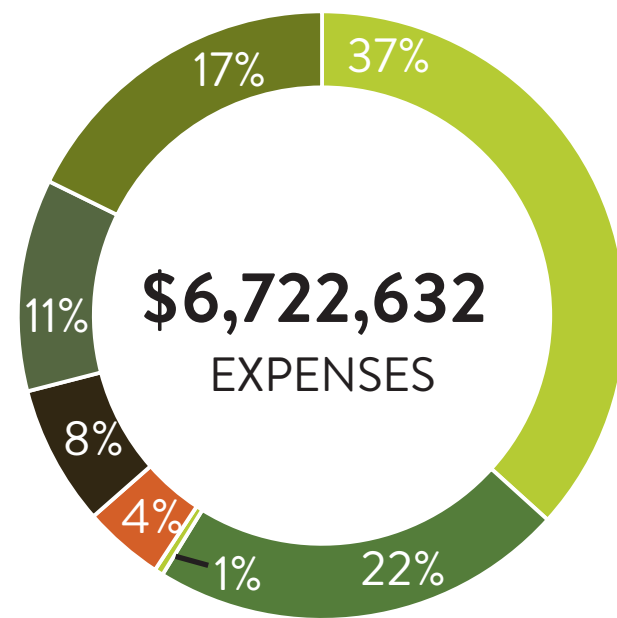
\$617,887

Value of volunteer hours

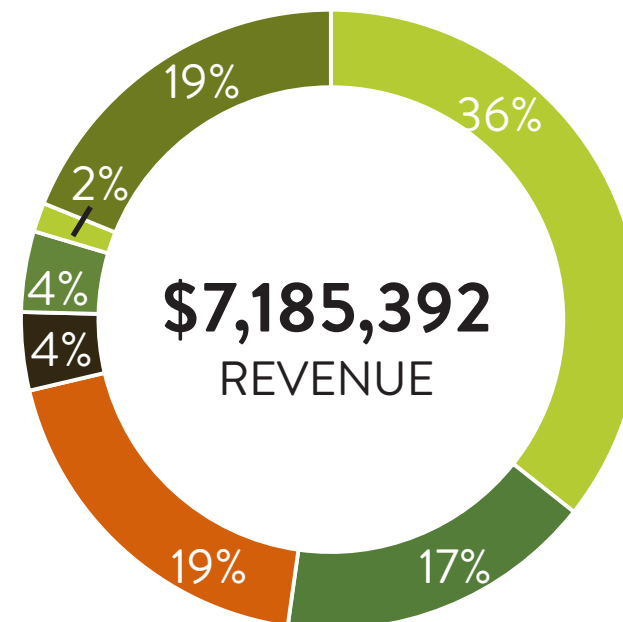




# Financials



- Housing & Family Stabilization 37%
- Domestic Violence Services 22%
- Child & Youth Services 17%
- General & Administrative 11%
- Fund Development 8%
- Treasure Trunk Thrift Store 4%
- Property Management 1%



- Federal Grants 36%
- Government Contracts 19%
- Contributions 19%
- State & Local Grants 17%
- Client Service Fees 4%
- Treasure Trunk Thrift Store 4%
- Other 2%

## As of June 30, 2018:

Total Assets	\$4,873,193
Total Liabilities	\$1,013,925
Total Net Assets	\$3,859,368

**\$0.81**

Of every dollar directly supported client services



# Individual Donors

Thank you to all our generous donors for gifts of \$250 or above between 7/1/17 - 6/30/18.

Forgive us if we omitted your name. If so, please contact Cherie Thibault at [cthibault@thefamilytree.org](mailto:cthibault@thefamilytree.org).

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